



GENERAL TERMS AND CONDITIONS

Rental Flexible workspace and related services

These general terms and conditions cover both the payment conditions and the rights and obligations of the tenant and landlord. In addition to these general terms and conditions, house rules apply to the daily use of the rooms. The general terms and conditions and house rules are published on our website www.amsterdamhouseofartstandcrafts.com.

Rights and obligations when using the space

1. When using the facilities made available to him/her (flexible work areas, training or meeting room and related services), the tenant must take other users into account in the other areas and refrain from improper behavior.
2. The facilities made available to the tenant are intended to be used for business purposes exclusively.
3. The landlord is authorized to unilaterally change or cancel the agreed services according to type and size. The landlord will announce these changes in good time.
4. The tenant is obliged to use the facilities made available by or on behalf of the landlord, carefully and responsibly, in accordance with all applicable legal provisions and any applicable codes of conduct, such as internet services.
5. The tenant indemnifies the landlord against any liability with regard to occupational health and safety requirements in relation to the intended use or the intended layout of the work space made available to him.
6. The tenant requires written permission from the landlord for the purpose of affixing name indications and advertisements in, to or on the flexible workplace or the complex of which the office workplace forms part.

Terms of payment

All bookings are invoiced in advance.

The tenant may use the facilities after all invoices have been paid.

A booking of the space is only final after payment.

Payment can be made via the website through the booking tool/ideal.

Cancellation policy

The tenant may cancel free of charge with the following advance notice

Rent 1 - 3 hours:
up to two days in advance

Rent 4.5 hours:
up to one week in advance

Day rental:
up to one week in advance

The amount paid will be reimbursed after cancellation within 5 workdays. Or the cancelled number of hours will be added to the strip-card.



7. The tenant is prohibited from subletting or making the facilities available to third parties without written permission from the landlord.

8. Landlord is not liable for damage, in the broadest sense of the word, suffered by tenant as a result of: malfunctions; errors in the installations; infrastructure; systems, including internet facilities, in the broadest sense of the word, which (via the landlord and / or third parties) serve the flexible workspace; to the complex of which the flexible workspace is part. The tenant indemnifies the landlord against claims from third parties regarding such consequences and / or damage.

9. The landlord is never liable for any business, consequential or indirect damage.

10. The tenant is not permitted to use the flexible workspace or the building of which the flexible workstation forms part in such a way that this use may cause damage to the workstation or the aforementioned building or damage its appearance.

11. The tenant is responsible for organizing in-house emergency response services and complying with the regulations with regard to emergency response services.

12. The landlord is entitled to cancel the agreement due to special circumstances at his discretion. If possible, the landlord will offer the tenant replacement space(s) for the agreed period or the agreed space(s) for another period under the same conditions.

12 a. In the case referred to in Article 12, the tenant has the right to refuse the alternative offered by the landlord. A refusal must be made known to the landlord in writing and no later than one week after the offer (but in any case before the commencement of the agreed or alternatively offered period), failing which the offer has been accepted.

12 b. In the event of a timely refusal by the landlord, the amount already paid to the landlord will be immediately refunded to the tenant. In the event of misconduct as referred to in Article 14, among others, the landlord is entitled to dissolve the agreement unilaterally, of which dissolution it will notify the tenant in writing. This dissolution does not entitle the tenant to a refund of amounts already paid. The tenant still owes the unpaid part of the agreed price in full.

13. The cancellation or dissolution by the landlord never entitles the tenant to compensation for damage.